

Aldbourn Parish Council



WHERE TO FIND HELP IN AN EMERGENCY

Aldbourn village is very resilient and has a history of coming together to take whatever action as needed during an emergency, without the need for emergency plan documents. However, the Parish Council recognises that there is a requirement for basic information so that everyone knows where to seek help from in an emergency, and what equipment is available within the village.

Examples of an emergency (please note this is not an exhaustive list):

- Flooding
- Heavy snow
- Heatwave
- Large scale gas leak
- Large scale loss of electricity
- Pandemic
- Chemical spill
- Explosion

Who to contact

Who?	How to contact them?	What they do in an emergency?
Police	<ul style="list-style-type: none"> • Dial 999 in an emergency such as a crime in progress • Non-emergency Police reporting dial 101 	<ul style="list-style-type: none"> • Responding to incidents • Often take command of an incident, if appropriate.
Fire	<ul style="list-style-type: none"> • Dial 999 in an emergency 	<ul style="list-style-type: none"> • Responding to incidents • Fire-fighting and fire prevention • Detection, identification, monitoring and management of hazardous materials and protecting the environment. • Will take command of an incident if fire-related.
Ambulance & NHS	<ul style="list-style-type: none"> • Dial 999 in an emergency • NHS non-emergency number: 111 	<ul style="list-style-type: none"> • Responding to incidents • Identify & alert the receiving hospitals
Wiltshire Council	<ul style="list-style-type: none"> • In and out of hours use: 0300 456 0100, ask for the Emergency Planning Team or Emergency Planning On-Call • You may use emergencyplanning@wiltshire.gov.uk for non-emergency enquiries. • Cllr James Sheppard james.sheppard@wiltshire.gov.uk Tel: 07771 541 057 Contact details link 	<ul style="list-style-type: none"> • Support the emergency services • Help the community recover • May take action to protect property from flooding by water from the highway where there is a failure of the highway drainage system • Help facilitate road closures and diversions • Identify and set-up a safe place for community to stay after being evacuated - known as rest centre

Environment Agency	<ul style="list-style-type: none"> • Incident hotline 0800 80 70 60 (24-hour service) • Floodline service 0345 988 1188 	<ul style="list-style-type: none"> • Protect the environment and take reports of environmental pollution such as chemical or fuel spills, or many dead fish in rivers • Issue flood alerts and warnings to the public and implement flood defence where appropriate • Deal with emergency repairs and blockages on main rivers and own structures
Utility Providers	<ul style="list-style-type: none"> • Gas (National Grid) 0800 111 999 • Power Cut - call 105 • Wessex Water: 0345 600 4600 • Thames Water 0800 3169800 • British Telecoms 0800 1217667 	<ul style="list-style-type: none"> • Support statutory responders • Ensure continuity of supply • Provide alternative means of supply during an emergency if there is a threat to life
Aldbourn Parish Council	<ul style="list-style-type: none"> • See the PC website contact details of the Chairman, Vice Chairman and Clerk Link to website • Details are also available on the village noticeboard by the pond. 	<ul style="list-style-type: none"> • Distribution of equipment held within the village as required. • Liaising with Aldbourn flood wardens and outside bodies.
Aldbourn Flood Wardens	<ul style="list-style-type: none"> • Link to flood plan and flood warden contacts. • Or contact the Parish Council as above. 	<ul style="list-style-type: none"> • Distribution of village flood equipment as required. • Liaising with the Parish Council and outside bodies.

Equipment for households

It is recommended that homeowners make sure they have the following basic items to hand, especially when bad weather such as storms are forecast:

A charged torch & spare batteries

A charged mobile telephone

Bottled water

Printed list of the emergency contacts listed above

The following equipment is available within the village in the event of an emergency.

Village equipment (contact the Parish Council if any are required)

Walkie talkies - 3 pairs

Hi viz jackets – 6 pairs

Hi viz vests – 6 pairs

Thermal foil blankets – 10

Snow shovels – 6

Glow sticks – 6

Generators –

Flood specific equipment (contact the flood wardens or Parish Council if any are required)

Submersible Pumps - 2

Generator - 1

Hose and couplings

Floodstop barriers - 30 meters

Sand and sand bags

Aquasacs

Damp proof membrane